

Electrical Troubleshooting

HEPACART® or DUSTBUGGY® Mobile Containment Cart

If there is physical damage or you are in need of replacement parts reach out to your HEPACART customer service representative at 913-789-9590 or info@hepacart.com. Always use caution when trouble shooting electrical components.

Troubleshooting

Unit does not operate	GFCI Tripped (red light on receptacle)	Firmly Press "RESET" button on GFCI receptacle.
	No Power (no light on GFCI receptacle)	Make sure unit is plugged in. Check for power at outlet
		Press "12" amp breaker to reset.
		Check inlet plug and cord for damage. Replace plug or cord reel as required.
Lighting Does not work	No Power	See steps above under "No Power"
	HALO or Shelf Light out but box has power (blue light is on)	Check plugs on the back of the power supply.
	No lights are working. (no blue light on power supply)	Switch not turned on. Flip the power switch located on the side of the power supply.
		Power supply unplugged. Plug power supply back into receptacle.
Powered arms do not move (AutoLift units only)	One arm does not move	No power. See above for steps if unit does not have power.
		Check plugs on the back of the power supply.
	Both arms do not move	Faulty switch. Contact Hepacart customer service to get a replacement.
		Switch not turned on. Flip the power switch located on the side of the power supply.
		Power supply unplugged. Plug power supply back into receptacle.
		No power. See above for steps if unit does not have power.

Power inlet troubleshooting instructions:

1. Remove electrical box and external 3-way switch by removing (4) electrical box screws and (2) 3-way switch screws on exterior of unit.
2. Lay electrical box down on top of negative air machine.
3. Plug unit into wall and use a test light or digital multimeter to confirm power in locations shown in figure 1.
 - a. Inlet Side of Breaker
 - b. Outlet Side of Breaker
 - c. Inlet of GFCI

If all locations have power you have a faulty GFCI. If no power across breaker and breaker has been reset then you have a faulty breaker. If there is no power and the plug/cord are not damaged you have a faulty or broken cord reel.

